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| Use Case | Login |
| Brief Description | Users have to login to use the system |
| Actors | Customer, Manager |
| Preconditions | User opens the application |
| Main Flow | 1. User types in their username 2. User types in their password 3. User clicks on Login or hit enter |
| Alternative Flows | 1. User enters the wrong username 2. User enters the wrong password |

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| Use Case | Register |
| Brief Description | Users want to create an account on the system |
| Actors | Customer |
| Preconditions | User does not have an account on the system |
| Main Flow | 1. User clicks on register 2. User fills up the form provided by the system |
| Alternative Flows | 1. User types in the wrong type of data in the input field 2. User leaves input field empty |

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| Use Case | View Profile |
| Brief Description | A summary of the user’s info |
| Actors | Customer, Manager |
| Preconditions | The user has logged into the system |
| Main Flow | 1. User clicks on the “My Profile” button |
| Alternative Flows | N/A |

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| Use Case | View Order History |
| Brief Description | Users can view the orders they have made |
| Actors | Customer, Manager |
| Preconditions | The user has logged into the system |
| Main Flow | 1. User clicks on the “Order History” button |
| Alternative Flows | N/A |

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| Use Case | Update Profile |
| Brief Description | Users can change their details within the system |
| Actors | Customer, Manager |
| Preconditions | The user has logged into the system |
| Main Flow | 1. User clicks on the “Edit Profile” button 2. User edits a form of the user’s details 3. User clicks on “Save” |
| Alternative Flows | 1. User types in the wrong type of data in the input field 2. User leaves input field empty 3. User clicks “Cancel” |

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| Use Case | Check Balance |
| Brief Description | Users can check their balance on their account |
| Actors | Customer, Manager |
| Preconditions | The user has logged into the system |
| Main Flow | 1. User clicks on “My Balance” |
| Alternative Flows | N/A |

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| Use Case | Create Order |
| Brief Description | Users creates an order when they want to order food |
| Actors | Customer |
| Preconditions | The user has logged into the system and clicked on “Order Now” |
| Main Flow | 1. User clicks on “Order” 2. User clicks on a category of food they want 3. User can click on the food they want and add it to the cart |
| Alternative Flows | N/A |

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| Use Case | Add to Cart |
| Brief Description | Users can add an item to the cart |
| Actors | Customer |
| Preconditions | The user has logged into the system and is in the “Order” section |
| Main Flow | 1. User finds a food item they want 2. They click on add to cart |
| Alternative Flows | N/A |

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| Use Case | View Cart |
| Brief Description | Users want an overview of what is in their cart |
| Actors | Customer |
| Preconditions | The user has logged into the system and is in the “View Cart” section |
| Main Flow | 1. User clicks on “View Cart” |
| Alternative Flows | N/A |

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| Use Case | Edit Cart |
| Brief Description | Users want to edit their cart items |
| Actors | Customer |
| Preconditions | The user has logged into the system and is in the “View Cart” section |
| Main Flow | 1. User clicks on a food item 2. User clicks either “Add” or “Remove” on the food item |
| Alternative Flows | 1. The quantity of the food item reaches 0 |

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| Use Case | Make Payment |
| Brief Description | Users want to pay for the items in their cart |
| Actors | Customer |
| Preconditions | The user has logged into the system and is in the “View Cart” section |
| Main Flow | 1. User clicks on the “Pay Now” button 2. The system displays “Confirm to Pay Now?” 3. System brings them to a payment page 4. User clicks on “Ok” |
| Alternative Flows | User clicks on “Cancel” |

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| Use Case | View Orders |
| Brief Description | Users want to see their current orders |
| Actors | Customer, Manager |
| Preconditions | The user has logged into the system |
| Main Flow | 1. User clicks on “View Orders” |
| Alternative Flows | N/A |

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| Use Case | Check Order |
| Brief Description | Users want to see details about their order |
| Actors | Customer, Manager |
| Preconditions | The user has logged into the system and is in the “View Orders” section |
| Main Flow | 1. User clicks on an order 2. System displays details about the order |
| Alternative Flows | N/A |

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| Use Case | Cancel Order |
| Brief Description | User want to cancel their order |
| Actors | Customer, Manager |
| Preconditions | The user has logged into the system and is in the “View Orders” section |
| Main Flow | 1. User clicks on an order 2. System displays details about the order 3. User clicks on “Cancel Order” 4. System will confirm with the user 5. User clicks on “Ok” to confirm |
| Alternative Flows | User clicks on “Cancel” |

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| Use Case | Give Feedback |
| Brief Description | Users gives feedback after ordering |
| Actors | Customer |
| Preconditions | Customer receives food |
| Main Flow | 1. System will prompt user whether they want to give a feedback 2. User can fill up the form and click on “Submit” to submit their feedback |
| Alternative Flows | User submits an empty form |

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| Use Case | View Orders |
| Brief Description | User wants to see the current orders |
| Actors | Manager |
| Preconditions | The user has logged into the system |
| Main Flow | 1. User clicks on “View Orders” |
| Alternative Flows | N/A |

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| Use Case | View Feedback |
| Brief Description | Users want to view the feedbacks on a food item |
| Actors | Manager |
| Preconditions | The user has logged into the system and is in the “View Orders” section |
| Main Flow | 1. User clicks on “Feedbacks” 2. User clicks on a food item 3. User clicks on “View Feedback” |
| Alternative Flows | N/A |

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| Use Case | Cancel Order |
| Brief Description | User want to cancel order |
| Actors | Manager |
| Preconditions | The user has logged into the system and is in the “View Orders” section |
| Main Flow | 1. User clicks on order 2. User clicks on “Cancel Order” 3. System confirms with the user 4. User fills in reason 5. User clicks “Submit” to confirm |
| Alternative Flows | User clicks on “Cancel” |

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| Use Case | Manage Customer Accounts |
| Brief Description | User wants to manage customer’s accounts |
| Actors | Manager |
| Preconditions | The user has logged into the system |
| Main Flow | 1. User clicks on “Customers” |
| Alternative Flows | N/A |

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| Use Case | Manage Manager Accounts |
| Brief Description | Users want to manage details about the managers |
| Actors | Manager |
| Preconditions | User is logged in to the system |
| Main Flow | 1. The user clicks on “Managers” |
| Alternative Flows | N/A |

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| Use Case | Add Manager |
| Brief Description | User wants to add a new manager |
| Actors | Manager |
| Preconditions | User is logged in to the system and is in the “Managers” section |
| Main Flow | 1. User clicks on “Add Manager” 2. User types in details about the new manager |
| Alternative Flows | 1. User types in the wrong type of data in the input field 2. User leaves input field empty 3. User clicks on “Cancel” |

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| Use Case | Edit Manager |
| Brief Description | Users want to edit the manager’s details |
| Actors | Manager |
| Preconditions | User is logged in to the system |
| Main Flow | 1. The user clicks on a manager 2. The user clicks on “Edit Details” 3. The user edits the form of the manager’s detail 4. The user clicks on “Save” to confirm the changes |
| Alternative Flows | The user clicks on “Cancel” |

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| Use Case | View Managers |
| Brief Description | User wants to see all the managers |
| Actors | Manager |
| Preconditions | User is logged in to the system and is in the “Managers” section |
| Main Flow | 1. User clicks on “Managers” |
| Alternative Flows | User searches managers based on their details |

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| Use Case | Generate Reports |
| Brief Description | Users want to generate reports |
| Actors | Manager |
| Preconditions | User is logged in to the system |
| Main Flow | 1. User clicks on Reports 2. User clicks on what kind of report they want 3. User choose the month and year |
| Alternative Flows | N/A |